

What is a Medical Home?



Today's Objectives

Understand the definition of a Medical Home

Understand the meaning of Family Centered care

Learn the features of a medical home

What is the parent 's role in a medical home?

What are the benefits of being part of a medical home?

What are the barriers doctors face in implementing a medical home?

History of the definition

The American Academy of Pediatrics(AAP)defined a medical home in 1967.

Originally focused on CYSHCN.

Over time it has evolved.

What is a Medical Home?

An approach to providing health care services in a high-quality, comprehensive, and cost-effective manner

Provision of care through a primary care physician through partnership with other health care professionals and the family

Acts in CYSHCN's best interest to achieve maximum family potential

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National Center for Medical Home Implementation

CYSHCN: Definition

“Children and youth with special health care needs are those who have or are at **increased** risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally.”



The Easier to understand definition of a Medical Home

For Pediatric purposes: Medical Home is not a building, house or hospital. It's an approach to providing health care services in a high-quality and cost-effective manner

It is a central resource for all of your child's health care needs.

In a Medical Home, your child's doctor, and all of the staff and other specialists and providers that interact with your child and with you are included in this team approach.

The family and the child are part of the health care team. You are welcome and encouraged to participate in all aspects of your child's care.

- AAP, HRSA, MCHB

Medical Home Initiative: Why Now?

- Fragmented care (Institute of Medicine 2002)
- More children with chronic conditions
- Home and community based services favored
- The Affordable Care Act



The Joint Principles of the Patient Centered Medical Home

7 Principles of the medical home

Families of CSHCN still have their key elements in place

The medical home is now expanding to all needs and all ages

These principles cover these changes

The key elements that Define a Pediatric Medical home

Family Centered

Comprehensive

Coordinated

Accessible

Culturally Effective

Continuous

Compassionate

Family-Centered Care for Children

The foundation of family-centered care is the partnership between families and professionals.

Key to this partnership are the following principles

Principles Of Family-Centered Care

The family is recognized as the principal caregiver and center of strength and support for the child, as well as the expert.

The medical home physician is knowledgeable about the CYSHCN and family and their needs.

Mutual responsibility and trust exists between the patient, family, and the medical home physician.

Clear, unbiased, and complete information and options are shared on an ongoing basis with the family.

Families and youth are supported to play a central role in care coordination and share responsibility in decision making.

Comprehensive

In a Medical Home families and physicians work together to identify and access all the medical and non-medical services needed to help children and their families reach their maximum potential.

Coordinated

A plan of care is developed

Care among multiple providers is coordinated through the medical home.

Records containing all pertinent medical information

Accessible

- **Personally**
- **Geographically**
- Financially**

Culturally Effective

The CSHCN and family's cultural traditions or beliefs are recognized and respected

Written materials are supportive of the family's primary language.



Continuous

The same primary pediatric health care experts are attainable from birth through adolescence and young adulthood.

Hospitalizations

Transitions

Growing Up

As the child grows, s/he assumes a partnership role.



Compassionate

Concerns for the well-being of the CYSHCN and family is articulated and conveyed in verbal and nonverbal interactions.

Efforts are made to appreciate, comprehend, and empathize with the feelings and perspectives of the family as well as the CYSHCN.



Benefits of a Medical Home

- Increased patient and family happiness
- Creation of a forum for problem solving
- Improved coordination of care
- Enhanced efficiency for kids, adolescents, and families
- Elevated wellness resulting from comprehensive care



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Barriers to Providing Medical Homes

Pediatric primary care system is created:

- For the 80% of children who **DO NOT** have special health care needs.
- To provide preventive care services and acute illness management
- To support single service encounter



Being Equipped

**The Importance of
Being Equipped
with Good
Information**



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Thank you and To Family SHADE

