

Are you prepared for a medical emergency?

SNAP identifies children with special health care needs in the community before an emergency situation.



Register your child with special health care needs with Delaware's 911 system.



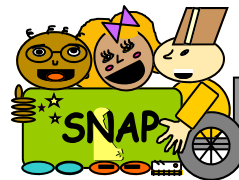
To enroll call: 302-744-5400
Download a complete SNAP packet:
www.dhss.delaware.gov/dph/ems/esmcsnap/html

Prepare

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Special Needs Alert Program SNAP

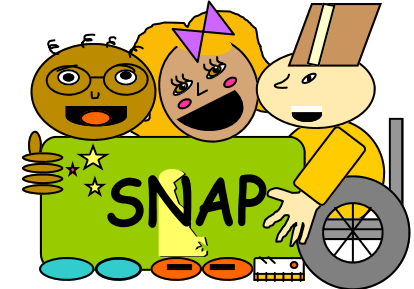


SNAP Program
Office of Emergency Medical Services
Blue Hen Corporate Center,
655 South Bay Road Suite 4H
Dover, DE 19901

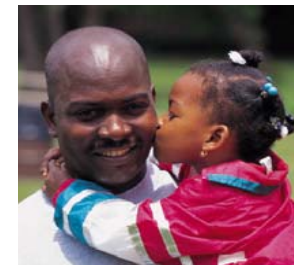
Document Control No.35-05-20/08/07/01

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DELAWARE HEALTH
AND SOCIAL SERVICES
Division of Public Health



Creating solutions. Changing lives.



What is SNAP?

SNAP identifies children with special health care needs in the community before an emergency situation.



Prepare Before a 911 Call

SNAP lets families meet with Emergency Medical Service (EMS) providers in their home before they have to make a 911 call.



Who May Enroll?

Any child with special health care needs may enroll.

No family will be excluded if they feel they would benefit from SNAP.

Participation is strictly on a voluntary basis. You may cancel enrollment at anytime.

Special Needs Alert Program SNAP



How to Enroll Your Child

1. Call the Emergency Medical Services for Children (EMSC) Office 302-744-5400 and ask to enroll in the SNAP program.
2. EMSC will contact the EMS agency and make arrangements for a non emergency home visit to meet the child and family as needed.
3. Together, the family and emergency medical service team will determine the child's most important needs in the event of a 911 call.



A SNAP Call to 911.

- The family calls 911.
- The address is flagged in the 911 system when the call is placed from the home phone.
- All responding units are notified that this is a SNAP child.
- The emergency medical responders now have time to review the child's special information and prepare for arrival to the home.



What Parents are saying....

"We need to team with the medical emergency community and make a plan in advance, so we as families and those who have our child's life in their hands are prepared when we find ourselves dialing 911. We need each other's advice and expertise." (Mrs. D)