



**Do you have questions about your child's special healthcare needs, but don't know where to turn???**

We help bridge the gap between:  
Isolation **to** **Community**  
Despair **to** **Hope**  
Distress **to** **Support**

We promote and teach  
Family Centered Care

**Are you confused???**

We can help you navigate complex healthcare and insurance issues

We can empower you to advocate for your child and your family!

*There are about 10.2 million Children and Youth with Special Health Care Needs under the age of 18 in the United States.*

**You are not alone!!!**

*What can we do to help you?*

**We are:**

- ♥ Families who have been in your shoes!
- ♥ An Information Clearinghouse
- ♥ Advocates

**We offer:**

- ♥ Emotional support from someone who has 'been there, done that'
- ♥ Hope, clarity, and opportunity to share your fears, hopes and dreams
- ♥ Support and information from trained family leaders
- ♥ Workshops and trainings on many subjects pertaining to your child and their needs

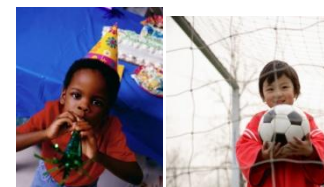
**We can:**

- ♥ Help you to learn about available resources and how to access them

No matter what your child's special health care need is,

**We can help!**

- ♥ Developmental Disabilities
- ♥ Physical Disabilities
- ♥ Intellectual Disabilities
- ♥ Emotional/Behavioral Issues
- ♥ Chronic Illness
- ♥ Multiple Disabilities
- ♥ Learning Disabilities



**Getting services should not be as hard as it is.**

**We can help you navigate the system.**

We want to ensure that you get the best possible health outcomes for your child.

**You can help!**

Support us through the United Way.



Write in # 12691.

**We provide workshops and training for families and professionals:**

- Understanding Medicaid & Private Insurance
- Claims and Denials
- Guardianship & Special Needs Trusts
- Transition to Adulthood
- Early Intervention
- What is SSI/SSDI
- Caregiving/Respite
- How to tell your story
- How to Advocate for your child
- Medical Homes and The Care Notebook

**And more.....**



Delaware Family Voices  
61 Corporate Circle  
New Castle, DE 19720  
Toll Free: 877-235-3588  
302-221-5360

[www.delawarefamilytofamily.org](http://www.delawarefamilytofamily.org)  
Email: [aphillip@defv.org](mailto:aphillip@defv.org)

### **OUR MISSION**

To improve access to quality care and support for children, youth and young adults with special health care needs and disabilities, promoting family centered care.



### **OUR VISION**

Every family has easy access to the services, information, and support they need to allow them to live their lives fully.



Family to Family is operated and staffed by and for families in Delaware. We have volunteers and staff throughout Delaware who will be happy to help you. There is never a charge for our services.

Delaware Family Voices  
61 Corporate Circle  
New Castle, DE 19720  
Toll Free: 877-235-3588  
302-221-5360/63 Bilingual

[www.delawarefamilytofamily.org](http://www.delawarefamilytofamily.org)  
Email: [familysupport@defv.org](mailto:familysupport@defv.org)

Follow us on:



Delaware  
**FAMILY VOICES**  
...speaking on behalf of children and youth with special health care needs

Delaware  
**FAMILY VOICES**<sup>®</sup>

Speaking on behalf of children and youth with special health care needs.



Families helping Families of Children and Youth with Disabilities and Special Health Care Needs



We are the home to the Family to Family Health Information Center



**Call for personal assistance**

[www.delawarefamilytofamily.org](http://www.delawarefamilytofamily.org)  
877-235-3588